

# Madison Avenue Psychological Services

Central Administrative Office  
3100 Broadway, Suite 1104  
Kansas City, MO 64111  
Ph: 816-753-3333, x1  
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TODAY'S DATE \_\_\_\_\_

STAFF LAST NAME \_\_\_\_\_

PATIENT NAME \_\_\_\_\_

PATIENT DOB \_\_\_\_\_

AUTHORIZATION PHONE # \_\_\_\_\_

(On Ins. Card)

PREAUTHORIZATION NUMBER \_\_\_\_\_ \*\*

AUTH. BEGIN DATE \_\_\_\_\_ END DATE \_\_\_\_\_

NUMBER/APPTS/YR \_\_\_\_\_

EFFECTIVE DATE OF COVERAGE \_\_\_\_\_

DEDUCTIBLE AMOUNT : Individual Total \_\_\_\_\_ Paid to Date \_\_\_\_\_

Family Total \_\_\_\_\_ Paid to Date \_\_\_\_\_

COPAY AMOUNT (\$\$. \$\$) \_\_\_\_\_

and/or

COINSURANCE (%) \_\_\_\_\_

CLAIMS MAILING ADDRESS (for MENTAL HEALTH vs. medical claims)

Company Name \_\_\_\_\_

Street Address \_\_\_\_\_

P. O. Box \_\_\_\_\_

City/State/Zip \_\_\_\_\_

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FAX TO: 816-753-7744 816-941-3338 816-478-8888 816-505-1633 913-708-7516

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\*\*Clients please note: To avoid unnecessary costs, please be sure to obtain preauthorization for services, as you are responsible for all fees not covered by insurance.

For Office Use: Date Received: \_\_\_\_\_ Staff Initials: \_\_\_\_\_

# MADISON AVENUE PSYCHOLOGICAL SERVICES

## CLIENT INFORMATION SHEET

Date: \_\_\_\_\_ MAPS CASE #: \_\_\_\_\_

**CLIENT NAME:** \_\_\_\_\_ M / F Date of Birth: \_\_\_\_\_

Home Address: \_\_\_\_\_  
(Street) (City) (State) (Zip)

Marital Status: M S D W Soc. Sec. #: \_\_\_\_\_ Home Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Name Relationship  
Home or Work Phone: \_\_\_\_\_

### **POLICY HOLDER INFORMATION** (If you are not the policy holder)

Name: \_\_\_\_\_ Soc. Sec. #: \_\_\_\_\_ D.O.B. \_\_\_\_\_

Relationship to client: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Address: \_\_\_\_\_  
(Street) (City) (State) (Zip)

E-mail Address: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

### **RESPONSIBLE PARTY INFORMATION** (Guardian, Custodial Parent)

Name: \_\_\_\_\_ Soc. Sec. #: \_\_\_\_\_ D.O.B.: \_\_\_\_\_

Relationship to client: \_\_\_\_\_ Home Phone: \_\_\_\_\_

Address: \_\_\_\_\_  
(Street) (City) (State) (Zip)

E-mail Address: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Phone: \_\_\_\_\_

### ~~~~~ **INSURANCE INFORMATION - FOR OFFICE USE ONLY** ~~~~~

Company: \_\_\_\_\_ Certificate #: \_\_\_\_\_ Group #: \_\_\_\_\_

Authorization #: \_\_\_\_\_ # Visits: \_\_\_\_\_ CPT: \_\_\_\_\_ Expires: \_\_\_\_\_

Authorization #: \_\_\_\_\_ # Visits: \_\_\_\_\_ CPT: \_\_\_\_\_ Expires: \_\_\_\_\_

Copayment amount: \_\_\_\_\_ Deductible: \_\_\_\_\_ Deductible met? Yes No N/A

Axis I \_\_\_\_\_ Axis I \_\_\_\_\_ Axis II \_\_\_\_\_

# CLIENT REPORT OF PROBLEM

Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_ Case Number: \_\_\_\_\_

## Client/parent statement of problem:

Briefly describe your reason(s) for seeking help:

How long have you had the problem(s)?

Why did you decide to seek help now?

What other ways have you tried to deal with this problem?

## History of treatment for emotional problems and family history:

Outpatient counseling (Therapist name, dates, did it help): \_\_\_\_\_ Inpatient treatment (Where, when, and for how long): \_\_\_\_\_

Family history of emotional problems (Who and their relationship to you): \_\_\_\_\_

## Check any of the following items that apply:

- |  |   |  |  |
|--|---|--|--|
| <input type="checkbox"/> Thoughts of suicide or death          | <input type="checkbox"/> Nervousness/anxiety                              | <input type="checkbox"/> Thoughts of harming others      | <b>For Children:</b>                                   |
| <input type="checkbox"/> History of attempts to kill yourself  | <input type="checkbox"/> Trouble concentrating                            | <input type="checkbox"/> Trouble controlling your temper | <input type="checkbox"/> Problems with attention       |
| <input type="checkbox"/> Cutting or otherwise hurting yourself | <input type="checkbox"/> Phobias  | <input type="checkbox"/> Violence toward others          | <input type="checkbox"/> Problems at school            |
| <input type="checkbox"/> Depressed mood                        | <input type="checkbox"/> Panic attacks                                    | <input type="checkbox"/> Hearing voices                  | <input type="checkbox"/> Hyperactivity                 |
| <input type="checkbox"/> Feelings of hopelessness              | <input type="checkbox"/> Irritability                                     | <input type="checkbox"/> Feeling empty                   | <input type="checkbox"/> Behavior problems             |
| <input type="checkbox"/> Large weight gain or loss             | <input type="checkbox"/> Feeling overwhelmed                              | <input type="checkbox"/> Memory problems                 | <input type="checkbox"/> Impulsiveness                 |
| <input type="checkbox"/> Trouble getting to sleep              | <input type="checkbox"/> Loss of appetite                                 | <input type="checkbox"/> Financial problems              | <input type="checkbox"/> Excessive fears               |
| <input type="checkbox"/> Waking during the night               | <input type="checkbox"/> Tingling or numbness                             | <input type="checkbox"/> Problems at work                | <input type="checkbox"/> Problems with peers           |
| <input type="checkbox"/> Waking early every day                | <input type="checkbox"/> Forgetfulness                                    | <input type="checkbox"/> Legal problems                  | <input type="checkbox"/> Sad/unhappy                   |
| <input type="checkbox"/> Inability to make decisions           | <input type="checkbox"/> Excessive worrying                               | <input type="checkbox"/> Health problems                 | <input type="checkbox"/> Oppositional or defiant       |
| <input type="checkbox"/> Excessive guilt                       | <input type="checkbox"/> Feeling tense                                    | <input type="checkbox"/> Family problems                 | <input type="checkbox"/> Anxious - Worried             |
| <input type="checkbox"/> Frequent crying                       | <input type="checkbox"/> Reliving traumatic events                        | <input type="checkbox"/> History of sexual abuse         | <input type="checkbox"/> Withdrawn                     |
| <input type="checkbox"/> Loss of energy                        | <input type="checkbox"/> Intrusive distressing thoughts you can't control | <input type="checkbox"/> History of physical abuse       | <input type="checkbox"/> Irritable                     |
| <input type="checkbox"/> Feeling worthless                     |   | <input type="checkbox"/> Seeing things others don't      | <input type="checkbox"/> Aggressive                    |
| <input type="checkbox"/> Mood swings                           | <input type="checkbox"/> Problems with drugs or Alcohol                   | <input type="checkbox"/> Racing thoughts                 | <input type="checkbox"/> Complaints of aches and pains |

**Please complete the other side of this form**

Client name: \_\_\_\_\_

Case #: \_\_\_\_\_

**Health status**

List any medical problems or physical problems and when they were diagnosed:

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

List any major (where you were put to sleep) surgeries you have had and date:

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

List any serious illness or injuries especially anything involving the head:

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_

List any allergies to foods or drugs:

Date of last physical examination: \_\_\_\_\_

Date of last physician visit: \_\_\_\_\_

**Drug and alcohol information:** (List all of the prescription and over-the-counter drugs you are taking)

Check substances that you use in any amount at all:

	Age first used	How much do you use per:			Last used
		Weekday	Weekend	Month	
<input type="checkbox"/> Beer	_____	_____	_____	_____	_____
<input type="checkbox"/> Liquor	_____	_____	_____	_____	_____
<input type="checkbox"/> Wine	_____	_____	_____	_____	_____
<input type="checkbox"/> Marijuana	_____	_____	_____	_____	_____
<input type="checkbox"/> Cocaine/Crack	_____	_____	_____	_____	_____
<input type="checkbox"/> Methamphetamine/Crystal	_____	_____	_____	_____	_____
<input type="checkbox"/> Heroin	_____	_____	_____	_____	_____
<input type="checkbox"/> Barbiturates (downers)	_____	_____	_____	_____	_____
<input type="checkbox"/> PCP, LSD (Hallucinogens)	_____	_____	_____	_____	_____
<input type="checkbox"/> Tobacco in any form	_____	_____	_____	_____	_____
<input type="checkbox"/> Other _____	_____	_____	_____	_____	_____

**To be completed by adults (18 yr.s and older)**

- Have you ever felt like you should cut down on your drug or alcohol use?  Yes  No
- Has a friend or relative expressed concerns about your use?  Yes  No
- Have you ever felt guilty about your drinking or drug use?  Yes  No
- Have you ever had to take a drink or use a drug the next day to steady your nerves?  Yes  No
- Are you a recovering alcoholic or a recovering drug addict?  Yes  No
- Is there a history of problems with drug or alcohol use in your family?  Yes  No

**To be completed by adolescents (12 yr.s to 17 yr.s)**

- Have you ever used alcohol or drugs before or during school?  Yes  No
- Have you ever missed school (or been truant) because of use or just to use?  Yes  No
- Have you ever avoided non-users?  Yes  No
- How often do you get drunk/high?
- About how often do you use more than one drug when you get high?
- Is there a history of problems with drug or alcohol use in your family?  Yes  No

\_\_\_\_\_  
Therapist Date

\_\_\_\_\_  
Client/parent/guardian signature Date

## **CLIENT TREATMENT AGREEMENT AND CONSENT TO TREAT**

Welcome to Madison Avenue Psychological Services. Please read this document which contains important information about our professional services and business policies. A Notice of Privacy Practices for use and disclosure of Protected Health Information (PHI) is also posted in the reception area.

The law requires that I obtain your signature acknowledging that I have provided you with this information and that you have agreed to its terms. When you sign this document, it will represent a contract between us. You may revoke this contract in writing at any time. That revocation will be binding on me unless I have already taken action in reliance on it; if there are obligations imposed on me by your health insurer in order to process or substantiate claims made under your policy; or monies owed in connection with treatment.

I work with a group of independent mental health professionals, under the name of Madison Avenue Psychological Services. This group is an association of independently practicing professionals who share certain expenses and administrative functions. While the members share a name and office space, I want you to know that I am completely independent in providing you with clinical services and I alone am fully responsible for those services. My professional records are separately maintained and no member of the group can have access to them without your permission.

### **Payment of Services**

Payment is required at the time of each visit and I accept cash and checks as forms of payment. There will be up to a \$25.00 charge for any returned check. You will be responsible for the fees that are charged in connection with your treatment. Our fee is \$150.00 per hour or our contracted rate with your insurance provider. I will submit claims directly to insurance companies, their mediators and Employee Assistance Programs (EAP), for which I am a contracted provider.

I cannot guarantee payment by your insurance company. If your claim is not paid it will be your responsibility. If your account has not been paid for more than 60 days and arrangements for payment have not been agreed upon in advance, I have the option of using legal means to secure the payment. This may involve employing the services of a lawyer or agency for collection purposes. In most collection situations, the only information I release regarding a client's treatment is his/her name, the nature of the services and the amount due or other PHI allowed by HIPAA (Health Insurance Portability and Accountability Act).

Insurance companies may require access to your PHI. By signing this form, you will be authorizing me to release information about you that is required by your insurance company or EAP for payment of services.

### **Fees for other services not included in your insurance/EAP**

Your insurance company or EAP does not typically reimburse me for activities that are not a part of direct individual, family or group counseling. The following is a list of activities where an additional fee (time spent based on \$150/hour) is required to be paid in advance.

1. Copying your clinical record. (rate based on the prevailing community standard)
2. Completion of any disability or other form at your request. (time spent based on \$150/hour)
3. Preparation of a letter or report at your request. (time spent based on \$150/hour)
4. Time spent away from the office to testify in court. (time spent based on \$150/hour)
5. Consultation with other entities, including but not limited to attorney, school, disability insurers, workmen's compensation. (time spent based on \$150/hour)
6. There will be a \$10 service charge if I have to send you a bill for services rendered.

### **Professional Records**

The laws and standards of my profession required that I keep Protected Health Information (PHI) about you in your clinical record. Your records will be maintained properly and consistent with HIPAA regulations, state law and the requirements of your insurance plan.

## **Confidentiality**

The law protects the privacy of all communications between client and counselor, psychologist, social worker or psychiatrist. In most situations, I can only release information about your treatment to others if you sign a written authorization form that meets certain legal requirements imposed by HIPAA. Your signature on this agreement provides consent for release of information consistent with HIPAA and state law. A summary of the circumstances in which I may disclose PHI without your consent follows on page 2 of this document.

## **HIPAA (Health Insurance Portability and Accountability Act) Confidentiality**

Confidential treatment of your clinical record. The following are cases where your information may be disclosed without your consent.

1. If there is a situation that is potentially life threatening.
2. When child abuse is known or suspected. (Reporting required by state law)
3. When the abuse of an elderly or dependent person is known or suspected. (Reporting required by state law)
4. If you commit a crime against a staff member or another person on the premises.
5. If you bring charges against, or sue, your clinician.
6. When ordered by the court.
7. In some cases, details of your treatment may be discussed with another clinician for the purpose of consultation. When this is done, no identifying information will be included (ie, the client is anonymous).
8. In some cases your records may be audited by the quality improvement activity of your insurance company or EAP. When this is done, no identifying information is included (ie, the client is anonymous).
9. If it becomes necessary to refer your account to a collection service. Only information necessary to pursue collection will be released.

## **Minors and Parents**

Clients under 18 years of age who are not emancipated, and their parents, should be aware that the law may allow parents to examine their child's treatment records. Parents will need to sign a permission to treat form for services provided to a minor. In divorce families, clients under 18 need the consent of the custodial parent(s). A copy of the divorce decree may be requested prior to initiating evaluation and treatment.

I verify that I do have legal custody of this child \_\_\_\_\_ (initials)

## **Information Regarding Psychotherapy**

1. Psychotherapy may involve remembering unpleasant events and can arouse intense emotions.
2. Psychotherapy is not always effective and may, in some cases, result in deterioration rather than improvement of a clients psychological functioning.
3. There are numerous forms of psychotherapy which vary not only in underlying theory and methods employed but also in terms of time commitment and cost. We will attempt to provide treatment plans that are realistic in both areas. In addition, we will discuss other possible treatment interventions.
4. Unless it is part of your treatment plan, your treatment will be terminated if you have not contacted your therapist in more than 60 days.

## **Appointments, Scheduling and Cancellation of Appointments**

Individual appointments for counseling and psychotherapy services are typically scheduled for no more than 45 – 50 minutes. Scheduling and cancellation of appointments is done through your therapist directly. If you find it necessary to cancel a scheduled appointment, we require advance notice of at least 24 hours. You will be charged \$75.00 for the missed appointment if it is not cancelled at least 24 hours prior to the scheduled appointment time. Please schedule or cancel your appointments with me directly by calling my voicemail at 816-753-3333. Your calls to me are recorded with a time and date stamp.

**Our clients have the right to:**

1. Be treated by a licensed mental health professional and with respect for their individual needs, preferences, feelings and requirements;
2. Confidential treatment of their treatment records. Information from those records will not be released without their prior written consent, except in an emergency, as required by law or as noted (page 2);
3. Have an individualized treatment plan and participate with their therapist in treatment planning decisions;
4. Be given the information necessary to give informed consent prior to the start of any treatment or procedure;
5. Refuse treatment and to be informed of the consequences of refusal;
6. Continuity of care. Should transfer or discharge become necessary, clients will be given the reasons and plan, as well as reasonable advance notice;
7. Participate in the formulation of a discharge plan when the termination of treatment is therapeutically indicated;
8. View their treatment and financial records.

**Our clients have the responsibility to:**

1. Provide to the extent possible, information that their therapist needs to provide appropriate care;
2. Participate in the development of treatment plan goals;
3. Communicate openly and honestly with their therapist;
4. Ask questions so that they understand the care and instructions given;
5. Actively participate in his or her own treatment and to carry out therapeutic homework assignments;
6. Take medications prescribed as part of their treatment plan and as instructed;
7. Keep their appointments or call at least 24 hours in advance, if possible, to cancel visits;
8. Inform their therapist of any changes in insurance coverage;
9. Pay their co-payments, deductibles, other fees and/or bills for services rendered in a timely manner.

**Client Consent to exchange Information with my Primary Care Physician / Psychiatrist**

HIPAA policy allows collaboration between health care providers regarding your care. A space for this information is provided. You have the right to withhold this information. By my initials below I either authorize or withhold exchange of information with my/my child's primary care physician/psychiatrist. I place no limits on dates, history of illness, diagnostic and therapeutic information, including treatment for alcohol and/or drug abuse.

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Authorize\_\_\_ Withhold\_\_\_ Physician Name                      Address                      Phone #                      Fax#

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Authorize\_\_\_ Withhold\_\_\_ Psychiatrist Name                      Address                      Phone #                      Fax #

